

218324
2003.200C

SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS

Quarter: April - June 2009

Year: 2009

Covista, Inc.
(Company Name)

Sandra K. Forquer
Sandra K. Forquer, Controller/VP of Finance
(Signature & Title)

4803 Highway 58
(Street/P.O. Box #)

Chattanooga, TN 37416
(City, State, Zip Code)

	<u>April 2009</u>	<u>May 2009</u>	<u>June 2009</u>
Number of Customer Access Lines	<u>649</u>	<u>618</u>	<u>588</u>
Trouble Reports / Access Line (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Customer Out of Service Clearing Times (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
New Installs Completed within 5 Days (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Commitments Fulfilled (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>

Comments / Explanations: _____
